



ALL-NEW  
COURSE!

## LEADERSHIP CERTIFICATION 1: **Everyone is a Leader!**

**Self-Paced**

**Self-Directed**

**Multi-Media**

**Contact Us**

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In some ways, all workforce professionals take on the role of a leader every day. Whether it's the Greeter leading people by offering a cordial welcome, a Case Manager leading people to the conclusion that "they can do it" or a more formal leader, such as Supervisor, who guides a team of committed people towards a reachable outcome!

From our viewpoint, EVERYONE IS A LEADER!

### **THE COURSE**

#### **Section 1 - Aligning Organizational and Employee Purpose**

Lesson 1 - Job, Career, or Purpose?

Lesson 2 - Building Emotional Intelligence

Lesson 3 - Managing Cross-Functional Teams

#### **Section 2 - Leading Your Team Through Change**

Lesson 1 - Communication Strategies

Lesson 2 - Creating a Learning Culture

Lesson 3 - Embracing Delegation as a Skill

#### **Section 3 - Future-Ready Growth Skills**

Lesson 1 - 360-Degree Feedback

Lesson 2 - Expanding Peer Relationships

Lesson 3 - Coaching and Mentoring to Build Future Leaders